



School-based telehealth uses technology to communicate with doctors, nurse practitioners, counselors and other health professionals to provide healthcare services to your child in school during the school day.

School Telehealth Services

Primary Care and Behavioral/Mental Health Care

Telehealth services are available in your child's school for Primary Care, addressing general symptoms, and Behavioral/Mental Health for student counseling, medication management and crisis intervention follow-up appointments. Services for general health care is accessed through the school nurse and behavioral/mental health is accessed through the school counselor.

How does it work?

First, you complete, sign and submit enrollment and consent forms for your child to receive telehealth services during the school day.

If your child's condition is appropriate for a telehealth visit during the school day, the school nurse, school counselor or a principal-approved designee will call to inform you of your child's appointment.

Your child will be seen by a doctor, nurse practitioner, counselor or credentialed health professional using audio and videoconferencing equipment.

If prescription medication is needed to treat your child, the healthcare provider will contact the pharmacy you have listed on your child's enrollment form. Your local pharmacy will have your child's medication ready for you to pick-up at a later time.

A note will be sent to your child's regular primary care doctor to let them know your child has been seen by a telehealth provider, and describe the care received during your child's appointment.

How do I sign up?

The school distributes enrollment packets at the beginning of the school year, during back-to-school activities and other school events. You may also obtain an enrollment packet from the school nurse or school counselor. Complete and submit the enrollment and consent forms to the school nurse or school counselor.

Does my insurance cover the cost?

The telehealth provider will bill your insurance. Copays and deductibles will apply in the same way as a regular clinic, counselor or doctor's visit. Most students are eligible to access telehealth services regardless of their ability to pay. If you do not have insurance, financial assistance applications are available for Primary Care services. The fee for Behavioral Health services is determined based on a sliding scale.

How does this program benefit my child and our family?

- Decreases student absences from school and parent absences from work,
- Increases overall accessibility to health care services,
- Increases referrals and provisions for children's health care,
- Reduces travel time for parents and the child,
- Reduces the cost for children to receive health care,
- Provides faster access to health care services, and
- Improves health and academic outcomes for students, especially related to childhood obesity, asthma, diabetes and behavioral health.

Contact Us

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